

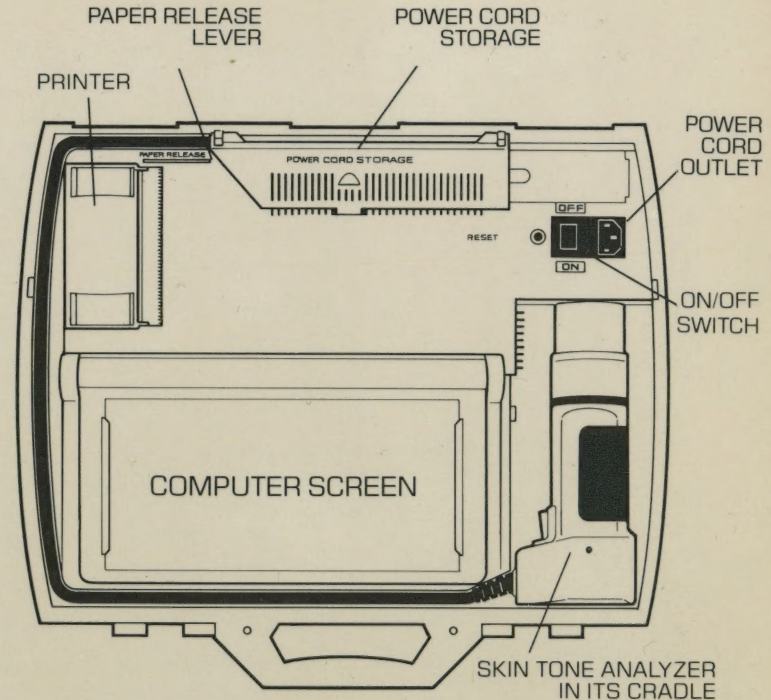
Avon

BEAUTY . VISION
PERSONAL COLOR COMPUTER
OPERATIONS CARD


The Avon Beauty Vision Personal Color Computer has been designed with you in mind. It is easy to operate and will provide you with simple instructions along the way. This card provides an outline of the easy steps for operating the computer. More detailed information is available in your Information Guide.

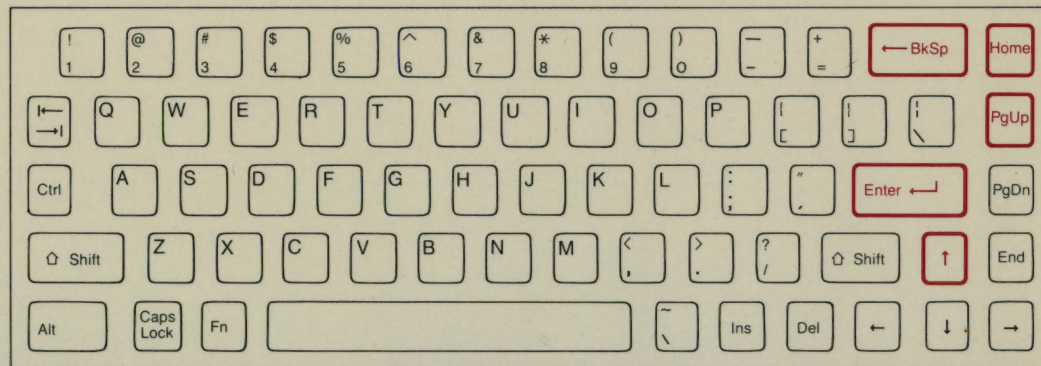
GETTING STARTED:

- 1 Remove power cord from Power Cord Storage at the back of the computer, behind the screen by pushing tab on the door, back and up.
- 2 Plug power cord into 3-pronged electrical wall outlet. Use adapter if outlet does not accept 3-pronged plug.
- 3 Insert the other end of the power cord into computer to the right of the On/Off Switch in the upper right-hand corner of the computer.
- 4 Lift computer screen and adjust to eye level.
- 5 Push the black On/Off Switch to the "ON" position.
- 6 Watch the left-hand, top corner of the screen for "Memory Test". Press "Enter" key to advance to the next screen which will be the Avon screen. The computer program will load while this screen appears.
- 7 When the "Press Enter" message appears, underneath "Avon", press enter to get to the next screen which asks for today's date. Follow the blinking cursor (-) to input information and follow instructions on the screen to continue.



IMPORTANT KEYS ON THE COMPUTER KEYBOARD:

- 1 Enter — Advances cursor from line to line or to next position on screen. Enters information when inputting data.
- 2 Backspace (BK SP) — Corrects typing errors on current typing line. Press Backspace key until cursor is lined up with the error and type in correct letter or word.
- 3 Home — Moves to the screen showing the consultation listing for program selection (this key can be used at any point in the consultation to begin again or to change customers).
- 4 Page Up (PG UP) — Advances paper forward in printer.
- 5  — Moves cursor to previous entry line when inputting information or making corrections.



TROUBLE SIGNALS AND SOLUTIONS

IF COMPUTER DOES NOT START:

- Check plug to make sure there is a firm connection to the electrical outlet and the computer. Check the On/Off Switch to verify that computer is on.
- Change electrical outlet.
- Turn computer off, wait 10 seconds then turn it on once again.
- Check disk to make sure it is firmly inside the disk drive, (see your Information Guide).
- Replace disk with spare disk found behind the computer screen.
- Call your Beauty Service Coordinator for help.

IF A COMPUTER ERROR MESSAGE APPEARS:

- Computer will signal either on screen or on the printout that there is a problem with any of the following:
 - Invalid Readings
 - Printer
 - Screen
 - Skin Tone Analyzer
- Follow directions for correcting the problem displayed on the screen or printout. Check Information Guide). if additional assistance is needed.
- If you are unable to resolve the problem, call your Beauty Service Coordinator.

IF THE PRINTER DOES NOT PRINT:

- Make sure the paper release lever is pushed to the left except when changing the paper.
- Press "T" on your keyboard as indicated in the printer check instructions and watch for alphabet to print out.
- Call your Beauty Service Coordinator.

IF THERE IS PAPER JAM:

- Turn computer off immediately.
- Slide paper release lever to the right.
- Open the printer door.
- Slide the paper out of the printer toward the paper roll and remove any bits of paper.
- Cut the paper for a fresh start and follow instructions to reload the paper.

HOW TO CHANGE THE PAPER

Paper should be changed when a dark pink, stained edge appears on the paper roll.

- 1 Turn the computer sideways so that the printer is facing you. Press Page Up Key (PG UP) until the paper stops advancing.
- 2 Push computer screen down and slide paper release lever away from you, toward On/Off Switch.
- 3 To remove remaining paper, hold paper on both sides and gently pull.
- 4 Turn computer off.
- 5 Open printer door by gently pressing plastic bar and pushing up.
- 6 Using a new roll of paper, cut paper edge to a point (see fig. 1). Place the paper roll on the table next to the printer so it unrolls from the bottom. Extend paper end to reach inside paper well.
- 7 Gently push paper underneath printer bar until 4 inches of paper has emerged on other side (see fig. 2).
- 8 Wind paper roll and drop into paper well. Close printer door by pressing down (see fig. 3).
- 9 Slide paper release lever toward paper roll to secure the paper (see fig. 3).
- 10 Turn computer to face you, press On/Off Switch to "On" position and lift screen.

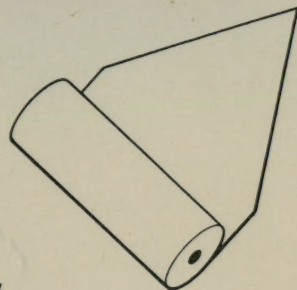


FIG. 1

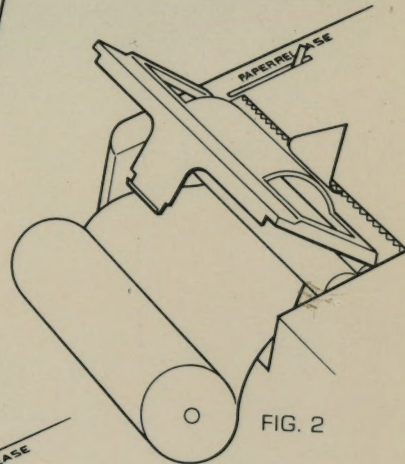


FIG. 2

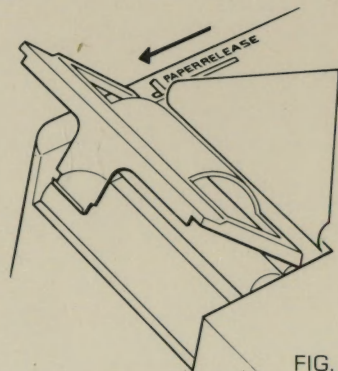


FIG. 3

HOW TO CHANGE THE DISK

Only use the Beauty Vision disks that come with your computer. Others will not function and may cause damage.

- 1 Remove Skin Tone Analyzer from cradle and locate disk drive on left side of cradle.
- 2 Press eject button to remove disk.
- 3 Replace disk with spare which is adhered to the back of the computer screen, under the Operations Card.
- 4 Make sure disk switch is in the "ON" position (see Information Guide).
- 5 Insert disk with arrow facing the disk drive and press until you hear a soft "click".
- 6 Replace Skin Tone Analyzer.
- 7 Call your Beauty Service Coordinator to let her know that the original disk is damaged or full.

SERVICE INFORMATION

Always call your Beauty Service Coordinator if you are unable to resolve a problem.

CAUTION: DO NOT OPEN ANY PART OF THE COMPUTER AND DO NOT ATTEMPT TO REPAIR THE COMPUTER YOURSELF.